

ACCIDENT AND SICKNESS PROGRAM FOR EXCHANGES (ASPE) HEALTH BENEFITS PLAN

Exchange Grantees Outside the United States

Health Benefit Plan

- > ASPE is not an insurance policy
 - Limited health benefits plan
- > Self-funded through US Dept of State
 - Dept of State funds the entire ASPE program
- Administered by Seven Corners, Inc.
 - Seven Corners administers the program based on ASPE's policies and procedures in benefit guide



Benefit Guide



Eligibility

- Dates on ID card
 - 24/7 coverage in your "host" country
 - ASPE will not cover you outside of your host country on personal leave/vacation.
 - Example: Host country is Argentina, you are not covered by ASPE if you leave the country to vacation in Egypt.
 - ASPE does not have a grace period. Once your grant expires your ASPE coverage expires even if you do not leave your host country.

ID Card



Coverage

- > \$100,000.00 maximum per sickness per injury
 - Covered sickness/injury
- Medevac Coverage
 - Authorized by USDoS and Seven Corners
- > Repatriation Coverage up to \$10,000.00
- Grantees pay \$15.00 co-pay
 - Office visit
 - ER/Urgent Care
 - Hospitalization

Benefit Limitations

- ASPE has a lifetime pre-existing clause for medical conditions
 - Had its origins (condition) prior to your start date.
 - Consulted a physician prior to start date.
 - Treatment or medication received prior to start date.
 - Condition would have caused a "prudent" person to seek treatment prior to start date.

Exceptions to Pre-ex Clause

- Pregnancy
 - See page 10 for Maternity Benefits
- Prescription Medications
 - Prescription medications are not subject to the pre-existing clause, only medical conditions.
 - Diabetes would be pre-ex, the medication, i.e. insulin, and syringes would be covered

Benefit Limitations

- > ASPE does not cover the following
 - Dental Care—all dental care including routine
 - Vision Care—routine eye exams or glasses/contacts not covered
 - Routine Examinations—any type of routine medical care is not covered
 - Immunizations/vaccinations*
 - *exceptions on page 13

Seven Corners

- > Administers ASPE plan
 - Process claims
 - Customer service
 - Eligibility—enrollment
 - Prescriptions
 - MyPlan (See page 6, Benefit Guide)
 - www.usdos.sevencorners.com

www.usdos.sevencorners.com



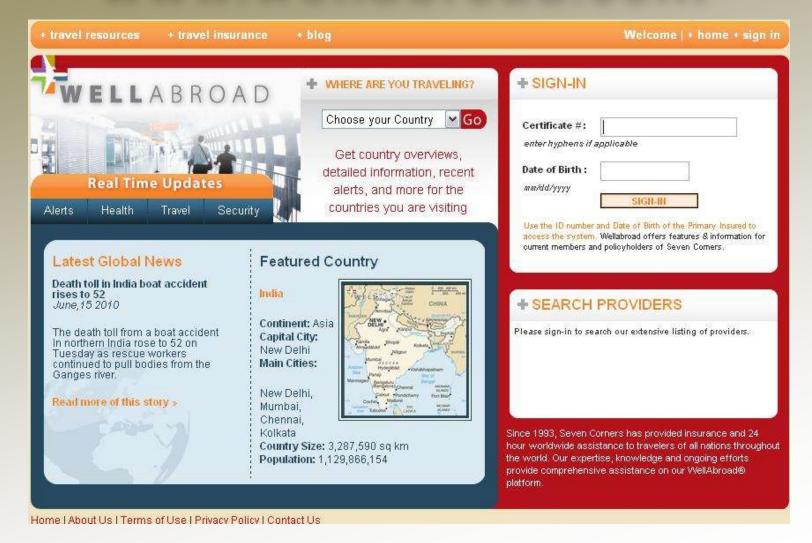
Customer Service

- Contact Seven Corners customer service
- ➤ Staffed 24/7
 - Call collect +01 317-818-2867
 - E-mail: <u>usdosinfo@sevencorners.com</u>
 - Find a doctor or hospital
 - Questions about ASPE or medical bills
 - Need forms
 - For hospitalization/surgery
 - For treatment of dental pain

Medical Network

- Grantees outside of the US may use any provider or hospital
- > Seven Corners offers a medical network
 - Direct Pay
 - Referral
- <u>www.wellabroad.com</u> locate providers in your host country

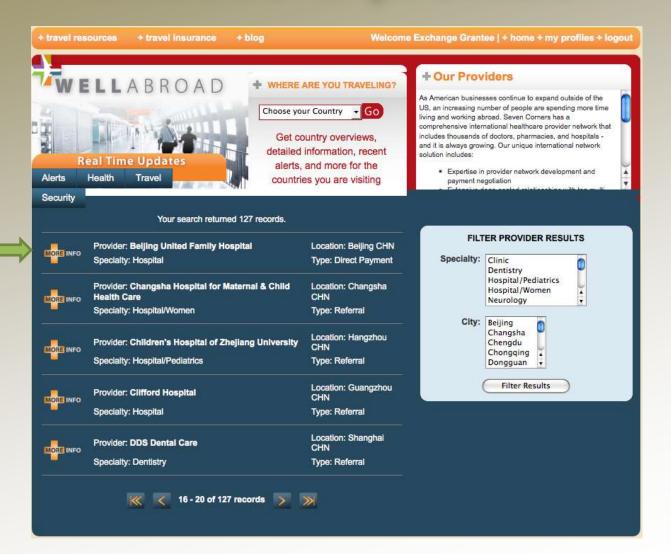
www.wellabroad.com



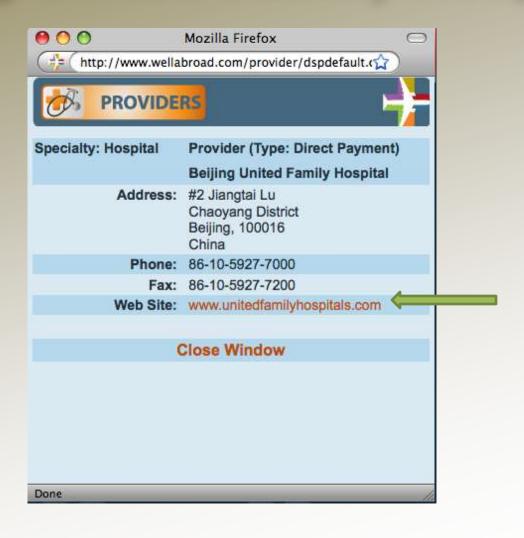
Choose a country



Choose a provider



Beijing United Family Hospital



www.unitedfamilyhospitals.com



Direct Pay

- Direct Pay Provider
 - Provide quality care
 - Payment fee schedule
 - Grantees may not be required to pay out-of-pocket
 - Providers have agreed to accept payment from Seven Corners

Referral

- > Referral Provider
 - Provide quality care
 - Grantees may be required to pay out-of-pocket
 - Providers did not agree to accept payment from Seven Corners—however Seven Corners continues to negotiate with these providers

Medical Emergency-OP

- Go to the closest hospital
 - Out-patient (OP)=not admitted to the hospital
 - Be prepared to pay out-of-pocket—file claim

Medical Emergency-IP

- Go to the closest hospital
 - In-patient(IP)=admitted to the hospital
 - Carry ID card and show ID card at admission, request hospital to contact Seven Corners
 - Seven Corners will contact hospital to minimize out-of-pocket expense or guarantee payment
 - If Medevac is required Seven Corners will contact USDoS to make decision

Medical Emergency-IP

- Taken to the closest hospital
 - In-patient
 - Advocate for the grantee notifies Fulbright Commission or American Embassy (depending on your host country)
 - Commission or Embassy notifies ECA and Seven Corners
 - Carry ID card so admissions can contact Seven Corners
 - Seven Corners will contact hospital to minimize out-of-pocket expense or guarantee payment
 - If Medevac is required Seven Corners will contact USDoS to make decision

Claims

- > Claim form
 - Back of benefit guide
 - www.usdos.sevencorners.com
 - Submit receipts with claim form, \$15.00 co-pay will be deducted from the reimbursement
 - Payment is either check or wire transfer to your account see website to download payment form
 - Correspondence Payment Form

Prescriptions

- Before you leave the United States
 - Gather information about the availability of medication in your host country.
 - Check with the foreign embassy of your host country to be sure the medication you are taking with you is not considered an illegal narcotics in that area.
 - http://www.state.gov/s/cpr/rls/dpl/32122.htm

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Prescriptions

Countries not accepting US prescriptions

Argentina Armenia Brazil Croatia

Finland France Germany Italy

Kazakhstan Kosovo Mexico Norway

Peru Russia Switzerland Syria

Ukraine

Call your doctor to inquire about the maximum day supply he can authorize Call your current health insurance benefits dept. to confirm the maximum quantities they will cover

Remember to carry all your prescriptions in the original container and if possible carry a copy of the prescription.

Prescriptions

- Prescriptions accepted in your host country
 - Take at least a 60 day supply
 - grantee responsibility
 - 90-day minimum refill for mail order
 - Prescription must be written by a US licensed physician (no faxed prescriptions)
 - Prescriptions will be filled with generics unless specified by your physician
 - You must be in your host country on an active grant

Renew Prescriptions

- Prescription expires while on your grant
 - Grantees responsibility to contact physician to get an new prescription
 - Most physicians will not renew a prescription without talking with the patient

Mail Order Prescriptions

- Prescription form in back of benefit guide
 - Outside the U.S. Mail Order Prescription form
- You must send form every time you re-order either fax or mail
- Prescriptions cannot be shipped to P.O. Boxes
 - Grantees:
 - Pick-up medications in-country
 - Do not use the Embassy Pouch
 - Do not use the Embassy address without written permission from the Embassy

Reimbursement

- Reimbursement for Prescription Drugs
 - Pay for prescriptions out-of-pocket in your host country
 - Use the claim form in back of benefit guide
 - Reimbursement Form for Prescription Drugs
 - Follow instructions for reimbursement
 - Exclusions to prescription drugs on page 29

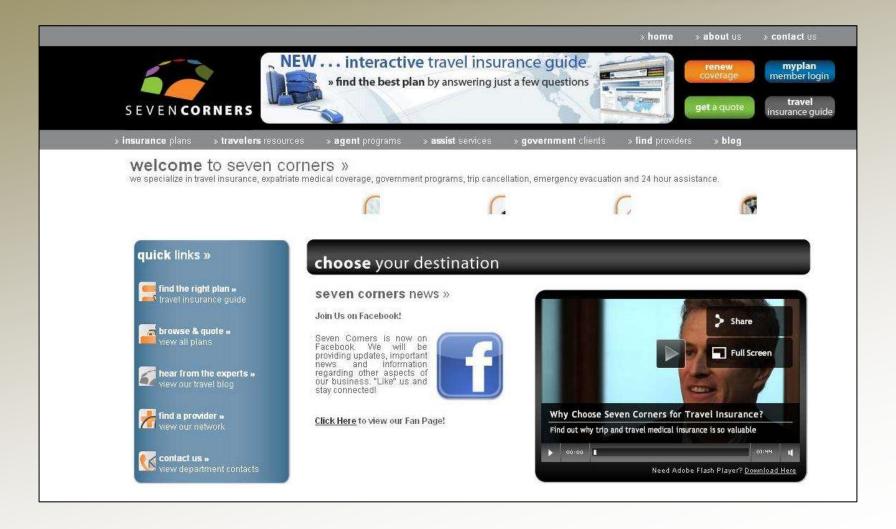
Dependents

- > ASPE only covers the grantee
 - Grantees traveling with dependents should purchase a health insurance and medical evacuation policy
 - Suggested websites for information and quotes
 - http://travel.state.gov/travel/
 - <u>www.sevencorners.com</u> (commercial side)
 - www.insubuy.com

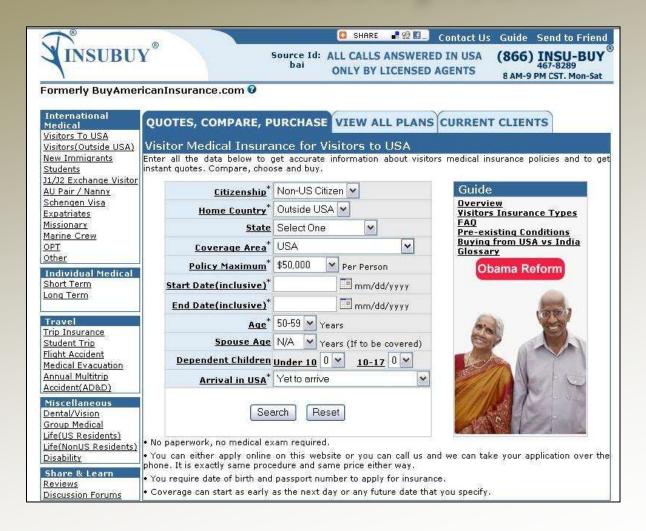
travel.state.gov/travel/



www.sevencorners.com



www.insubuy.com



Additional Information

- World Health Organization (WHO) for crisis situations and emergencies
 - www.who.int/en/
- Center for Disease Control (CDC) for Traveler's Health
 - wwwnc.cdc.gov/travel/default.aspx



QUESTIONS